

## Terms and conditions

A booking is confirmed from the side of the customer after the paying of a deposit of 20%. The balance is to be paid cash the day of the tour.  
Special note for paying via PayPal: if you have a PayPal account please make a "personal transfer" and not a "purchase" and help us to avoid fees.

Time of Cancellation	Cancellation Rate
(1) If notice of cancellation is received by the Company 8 days or more days prior to the starting date of the tour	No Charge
(2) If notice of cancellation is received by the Company 7 days to 2 days prior to the starting date of the tour	30% of the tour fare
(3) If notice of cancellation is received by the Company 1 day prior to the starting date of the tour	50% of the tour fare
(4) If notice of cancellation is received by the Company prior to the starting time of the tour	100% of the tour fare
(5) If notice of cancellation is received by the Company after day of departure, or in case of failure to show without notice	100% of the tour fare

In case of cancellation in booking via travel loan beyond the Company's control, the above cancellation charges will apply.

If a client fails to pay the tour fare by the designated date, the Company will assume the client has canceled as of the following day, and the cancellation charges specified above will apply.

Timing of notice of cancellation is based on GT+3 local time Greece.

Cancellation of Travel Contracts and Tour Operation by the Company

If the client has not paid the tour fare by the prescribed date, the Company may cancel the Travel Contract. In such cases, the clients shall pay the Company the applicable cancellation charge.

In any of the following cases, the Company may cancel the Travel Contract.

1. When it becomes evident that the client does not satisfy the gender, age, qualification, skill or other requirements specified by the Company for participation in the tour.
2. When the client is recognized as unfit to join the tour owing to illness or for other reasons.
3. When there is evidence that the client threatens to cause other participants embarrassment or inconvenience, or might otherwise interfere with the smooth performance of the collective activities of the tour.
4. When the minimum number of participants as stipulated by the Company in the Travel Contract has not been met. In such cases, the Company shall notify the client of tour cancellation no later than 13th day (3rd day for a one-day tour) prior to the eve of departure.
5. When the necessary conditions as clearly stated at the conclusion of the Travel Contract cannot materialize, such as insufficient snowfall for ski tours, or when there is valid reason to believe that the required conditions cannot be met.
6. In the event of a natural calamity or disaster, poor weather conditions, civil disturbance, suspension of services related to transportation, accommodations, etc., governmental orders, or other circumstances beyond the Company's control, and when safe, and smooth tour operation according to the itinerary specified in the Travel Contract has become impossible, or there is a valid reason to believe that the tour cannot continue.
7. When the client demands things that are beyond the reasonable scope of the details in the contract.
8. Even after the correspondence contract has been concluded, if the Company cannot receive the amount specified for the tour fare due to invalidity of the client's credit card or in accordance with the credit company's agreement.
9. When the Company cancels the Travel Contract in accordance with Clause 1. hereinabove, it shall refund full payment. When the Company cancels a tour in conformity with Clause 2, 3, 4, hereinabove, it shall refund the full amount of the tour fare (or deposit) received from the client. When the Company cancels a tour in conformity with Clause 5, 6, 7, hereinabove, it shall refund the amount of the tour fare (or deposit) received from the client as specified by legal regulations. When the Company cancels a tour in conformity with Clause 8 hereinabove, it shall not refund any amount of the tour fare (or deposit) received from the client.